

## Update Regarding Electronic Visit Verification (EVV) Information and Department of Human Services (DHS) Survey

### ODP Announcement 19-020

#### **AUDIENCE:**

Employer Agents, Provider Agencies and Agency with Choice providers who provide Specialized Skill Development Community Support, Unlicensed Respite (15 minute only), Homemaker, Companion and In-Home and Community Support services for the Base program, Consolidated, Person/Family-Directed Services (P/FDS), Community Living, and the Adult Autism Waiver (AAW)

#### **PURPOSE:**

This Office of Developmental Program (ODP) communication is intended to provide current information to external stakeholders regarding the Electronic Visit Verification (EVV) Federal mandate established by the 21<sup>st</sup> Century Cures Act. This is also to request that you complete a DHS survey to help inform our EVV system development and implementation.

#### **DISCUSSION:**

EVV is a technology solution which electronically verifies that home and community-based services are delivered to the individuals needing those services. EVV includes multiple technologies, such as telephonic, mobile and web portal verification inputs. The 21<sup>st</sup> Century Cures Act requires all state Medicaid agencies implement an EVV solution to manage their personal care services by January 1, 2020, and home health care services by January 1, 2023.

As a reminder, the EVV system must collect and verify:

1. Type of service performed
2. Individual receiving the service
3. Individual providing the service

4. Date of the service
5. Location of service delivery
6. Time the service begins and ends

DHS is working with DXC and Sandata to develop an EVV system that will integrate with our existing Medicaid Management Information System (MMIS), PROMISE™. However, Pennsylvania is using an open EVV system model and providers may use their own EVV vendor/system so long as it captures the six required items and is able to submit EVV data into the state's system. Third party EVV systems will need to meet Sandata's technical specifications and DHS's Addendum, both of which will be made available once finalized. Providers serving participants covered under one of our Community HealthChoices Managed Care Organizations (CHC-MCOs) will be able to use the MCO's EVV system, HHAExchange. If a provider participating in CHC already has their own internal EVV system, they must work with the CHC-MCO to ensure their system is able to send information to HHAExchange. For participant-directed programs in the Office of Long-Term Living waivers, the vendor fiscal agent, Public Partnerships LLC (PPL) will be utilizing their EVV system, Time4Care, to satisfy EVV requirements.

DHS is developing the state EVV system with a full go-live date of August or September 2019. We intend to do a soft implementation of the system with outreach and training beginning this Spring through the Fall. We consider this a soft implementation because as training occurs providers will begin using the system in their business process. DHS will update you with the training information as soon as details are finalized.

DHS is also asking that you complete a quick survey to help inform our EVV system development and implementation. **We would appreciate your response by March 8, 2019.** You can access the survey directly at the following link:

<https://www.surveymonkey.com/r/X8FZNTL>

DHS will continue to provide you with guidance and updates as we move through this process. Updated information will be sent to you and will also be included on the DHS website here:

<http://www.dhs.pa.gov/provider/billinginformation/electronicvisitverification/index.htm>.

As always, if you have any questions or comments, please submit them to the EVV resource account email: [RA-PWEVVNotice@pa.gov](mailto:RA-PWEVVNotice@pa.gov)