

## AAW SCO and Provider Contact Information for the Quality Assessment & Improvement Process

### ODP Announcement 19-039

#### **AUDIENCE:**

All Supports Coordination Organizations (SCOs) and Providers of Adult Autism Waiver (AAW) services

#### **PURPOSE:**

To announce that all SCOs and Providers delivering supports and services for participants in the AAW program must submit their primary and secondary contact information for the Office of Developmental Programs (ODP) Quality Assessment & Improvement (QA&I) Process by close of business on **April 15, 2019**.

#### **DISCUSSION:**

Beginning July 1, 2019, the Bureau of Autism Services (BAS) will begin the QA&I process for all AAW SCOs and Providers. This process will make the AAW SCO Monitoring and Provider Monitoring processes obsolete as of June 30, 2019.

The ODP QA&I Process is designed to conduct a comprehensive quality management review of county programs, AEs, SCOs, and Providers delivering services and supports to individuals with intellectual disabilities and autism spectrum disorders. The mission of ODP is to support Pennsylvanians with developmental disabilities to achieve greater independence, choice and opportunity in their lives. ODP's vision is to continuously improve an effective system of accessible services and supports that are flexible, innovative and person-centered. This QA&I Process is one of the tools that ODP uses to evaluate our current system and identify ways to improve services for all individuals.

**BAS is requesting that all SCOs and Providers identify a primary and secondary contact person(s).** The identified contact person(s) are the individual(s) who the entity has assigned to receive specific information related to the QA&I Process including any

unique electronic links, access to QA&I process specific information, ongoing direction and communication from ODP regarding the QA&I Process, etc.

**All SCOs and Providers must complete and submit their information using the link below by close of business on April 15, 2019.**

**<https://aaw-qai-contacts.questionpro.com>**

If you have any questions about the information discussed in this communication, please e-mail the ODP QA&I Process mailbox at [RA-PWQAIPROCESS@pa.gov](mailto:RA-PWQAIPROCESS@pa.gov) with “AAW SCO and Provider Contact Information” in the subject line.