

## ODP Releases Quality Assessment & Improvement Annual Statewide Report of Self-Assessments for Fiscal Year (FY) 2018-2019

### ODP Announcement 19-041

#### AUDIENCE:

Individuals, Families, Supports Coordination Organizations (SCOs), Supports Coordinator Supervisors, Supports Coordinators (SCs), Direct Service Providers, Administrative Entities (AEs), Directors or Administrators, All Interested Parties

#### DISCUSSION:

This Office of Developmental Programs (ODP) communication announces the release of the Quality Assessment and Improvement (QA&I) Annual Statewide Report of Self-Assessments for Cycle 1 Year 2 (C1Y2), FY 2018-2019.

Through the QA&I process, a comprehensive quality management review of county programs, Administrative Entities (AE), Supports Coordination Organizations (SCO), and Providers who deliver services and supports to individuals with intellectual disabilities and autism spectrum disorders is conducted. As part of that process, all AEs, SCOs and Providers are expected to complete Self-Assessments of their performance on the provision of services and supports annually. Self-Assessments evaluate key quality metrics and the implementation of *Everyday Lives: Values in Action*. This report includes a summary and analysis of statewide results of Self-Assessments conducted in July and August 2018, sorted by geographic region.

The three *Everyday Lives: Values in Action* Focus Areas highlighted by ODP in the C1Y2 QA&I Report of Self-Assessments are Assure Effective Communication, Increase Employment, and Improve Quality. This report then discusses successes and

opportunities for systemic quality improvement discovered during QA&I Self-Assessments in the areas of Person-Centered Planning and Service Delivery; Promoting Self-Direction, Choice and Control; Increasing Community Participation; Promoting Health, Wellness and Safety; Supporting People with Complex Needs; and Developing and Supporting Qualified Staff.

The [FY18-19 QA&I Annual Statewide Report of Self-Assessments](#) is located online at MyODP.org QA&I Reports.