

Incident Management (IM) Bulletin Listening Sessions Registration Available, Additional Sessions Added ODP Announcement 19-070

AUDIENCE:

Individuals, Families and Designated Persons, Providers, Advocacy Organizations, Administrative Entity (AE) Administrators or Directors, County Administrators, Supports Coordination Organizations (SCO) and Other Interested Parties.

PURPOSE:

Stakeholders may register for in person listening sessions to give comments about the Incident Management draft bulletin.

DISCUSSION:

The Office of Developmental Programs (ODP) is pleased to announce the release of the IM Bulletin for review and comment. In accordance with the guiding principles of *Everyday Lives, Values in Action*, individuals and their families identified areas of importance to increase the overall quality of their lives. The promotion of self-direction, choice and control along with promoting health, wellness, and safety can move individuals towards their Everyday Life. These principles are put into practice when all stakeholders report incidents, investigate incidents, and take actions based on these reports that prevent reoccurrence of a similar incident. The IM Bulletin gives instruction to all stakeholders about how to implement the 55 Pa. Code Chapter 6100 regulations related to incident management.

Stakeholders are invited to attend an in person listening session. Each listening session will begin with a brief presentation about the IM bulletin and will be followed by a discussion and comment period. Comments received during the sessions will be collected for review at the end of the public comment period.

Providers, SCOs and AE/County Administrators are encouraged to provide this announcement to individuals, families and other parties that may not otherwise receive this type of communication.

IM BULLETIN LISTENING SESSIONS INFORMATION

Stakeholders may register to attend an IM Bulletin listening session at various locations across the Commonwealth. Some listening sessions have a targeted audience; however, stakeholders are encouraged to choose the session that best meets their scheduling needs. Due to seating limitations, ODP requests that stakeholders sign up for a maximum of one (1) session. **Two additional sessions have been added in bold below to the original listing of dates.**

IM BULLETIN LISTENING SESSIONS

DATE/TIME	REGION	TARGET AUDIENCE	SESSION CAPACITY	LOCATION
6/6/19 10am-12pm	Western	AE/SCO	280	Trinity Point Church of God 180 West Trinity Drive, Clarion, PA 16214
6/6/19 2pm-4pm	Western	Providers	280	Trinity Point Church of God 180 West Trinity Drive, Clarion, PA 16214
6/6/19 5pm-7pm	Western	Individuals, Families, all other Stakeholders	250	Trinity Point Church of God 180 West Trinity Drive, Clarion, PA 16214
6/7/19 9am-11am	Central	All Stakeholders	50	Behavioral Health Alliance of Rural Pennsylvania 301 Science Park Road, State College, PA 16803

DATE/TIME	REGION	TARGET AUDIENCE	SESSION CAPACITY	LOCATION
6/7/19 1pm-3pm	Central	All Stakeholders	50	Behavioral Health Alliance of Rural Pennsylvania 301 Science Park Road State College, PA 16803
6/13/19 10 am-12pm	Northeast	All Stakeholders	100	Northampton County Human Services Building 2801 Emrick Boulevard Bethlehem, PA 18018
6/13/19 2pm-4pm	Northeast	All Stakeholders	100	Northampton County Human Services Building 2801 Emrick Boulevard Bethlehem, PA 18018
6/14/19 10am-12pm	Northeast	All Stakeholders	50	Thomas P. Saxton Medical Pavilion, 468 Northampton Street, Edwardsville, PA 18704
6/14/19 2pm-4pm	Northeast	All Stakeholders	50	Thomas P. Saxton Medical Pavilion, 468 Northampton Street, Edwardsville, PA 18704
6/18/19 10am-12pm	Southeast	AE	50	Montgomery County Public Safety Training Campus 1175 Conshohocken Road Conshohocken, PA 19428
6/18/19 1pm-3pm	Southeast	Provider/SCO	50	Montgomery County Public Safety Training Campus 1175 Conshohocken Road Conshohocken, PA 19428
6/18/19	Southeast	Individuals, Families, all	38	Montgomery County Human Services Center

DATE/TIME	REGION	TARGET AUDIENCE	SESSION CAPACITY	LOCATION
5pm-7pm		other Stakeholders		1430 DeKalb St Norristown, PA 19401
6/19/19 10am-12pm	Northeast	AE/SCO	47	Scranton State Office Building 100 Lackawanna Ave, Basement-3 Scranton, PA 18503
6/20/19 10am-12pm	Western	AE/SCO	232	CCAC Boyce Campus 595 Beatty Road Monroeville, PA 15146
6/20/19 2pm-4pm	Western	Providers	232	CCAC Boyce Campus 595 Beatty Road Monroeville, PA 15146
6/20/19 5pm-7pm	Western	Individuals, Families, all other Stakeholders	210	CCAC Boyce Campus 595 Beatty Road Monroeville, PA 15146
6/24/19 10am-12pm	Southeast	Providers/SCOs	180	Community Behavioral Health (CBH) 801 Market Street, 8 th Floor Philadelphia, PA, 19107
6/24/19 1pm-3pm	Southeast	Providers/SCOs	180	Community Behavioral Health (CBH) 801 Market Street, 8 th Floor Philadelphia, PA, 19107
6/24/19 5pm-7pm	Southeast	Individuals, Families, all	28	Philadelphia (IDS) 701 Market Street, 5 th Floor

DATE/TIME	REGION	TARGET AUDIENCE	SESSION CAPACITY	LOCATION
		other Stakeholders		Philadelphia, PA, 19107
6/26/19 9am-11am	Central	All Stakeholders	40	CMU 1100 South Cameron Street Harrisburg, PA 17104
6/26/19 1pm-3pm	Central	All Stakeholders	40	CMU 1100 South Cameron Street Harrisburg, PA 17104
6/26/19 5pm-7pm	Central	All Stakeholders	40	CMU 1100 South Cameron Street Harrisburg, PA 17104

Listening Session Registration Instructions

Register by visiting the [Incident Management Bulletin Revisions page](https://www.myodp.org/course/view.php?id=1465) on MyODP (<https://www.myodp.org/course/view.php?id=1465>). An **Accommodations Form** is available to request assistance for each session to allow full participation of stakeholders.

If you do not yet have a MyODP account, you may create an account by visiting this page: <https://www.myodp.org/login/signup.php>

If you need any assistance with registering for a listening session on MyODP, you may contact the MyODP Help Desk which will be available **Monday through Friday, 8:00 am – 4:00 pm** EST. You may call at **(844) 332-2121** or e-mail at support@myodp.org.

If you are unable to register using MyODP, please contact the ODP Customer Service Line at:

1-888-565-9435 or **HEARING IMPAIRED ONLY** 1-866-388-1114

A Customer Service team member will answer calls during normal business hours, from **8:30 AM to 4:00 PM, Monday through Friday**. While a customer service team member is assisting one caller, other calls will be routed to voicemail and those calls will be returned as quickly as possible. **Please be advised that the TTY Customer Service Number does not have voicemail.** However, people who are hearing impaired may utilize PA Relay (711) in order to leave a voicemail if their calls cannot be answered at that time