

ODP Launches Online Provider Profiles

ODP Announcement 19-086

AUDIENCE:

All Stakeholders

PURPOSE:

This Office of Developmental Programs (ODP) Announcement communicates the launching of ODP's Online Provider Profiles to all stakeholders. The announcement also includes registration information for ODP webinar training sessions for all stakeholders and for Supports Coordinators on how to use ODP's Online Provider Profiles to support individuals and families to make informed decisions when choosing providers and services.

DISCUSSION:

ODP is pleased to launch Online Provider Profiles as a key effort to continuously improve quality and choice for individuals and families. Provider Profiles consist of two parts: 1. a Provider Summary developed and submitted by the Provider; 2. a Provider Data Display showing the Provider's performance in supporting individuals and families.

This is Phase 1 of ODP's Provider Profiles project. In this phase, Provider Summaries and Data Displays are available on MyODP.org for 84 residential providers with 10 or more individual surveys in the 2017 Independent Monitoring for Quality (IM4Q) Data File. IM4Q Scale Scores are displayed for each Provider in areas including Individual Satisfaction, Choice, Inclusion, Dignity, Family Satisfaction, and Physical Setting.

ODP's Provider Profiles web page also connects viewers with additional information about Providers, including licensing information and Quality Assessment and Improvement (QA&I) Comprehensive Reports. Using this web page, individuals and families can easily reach the Services and Supports Directory (SSD) to search for a service provider, and COMPASS, where they can register for services. ODP's Provider

Profiles web page also offers a meaningful list of Recommended Questions for Individuals and Families to ask Providers of interest when visiting them.

Click on the following link to access ODP's Provider Profiles web page:

<https://www.myodp.org/mod/page/view.php?id=22049>

ODP is offering two training sessions to demonstrate our new Provider Profiles web page:

Register for Provider Profile Training for All Stakeholders here:

<https://attendee.gotowebinar.com/register/5337504829437511179>

Register for Provider Profile Training for Supports Coordinators here:

<https://attendee.gotowebinar.com/register/5440763264936926987>