

Now Available: The Quality Assessment and Improvement (QA&I) Annual Statewide Report for Cycle 1, Year 2 Fiscal Year 2018-2019 ODP Announcement 20-003

AUDIENCE:

All Interested Parties

PURPOSE:

Announcing the release of the Quality Assessment and Improvement (QA&I) Annual Statewide Report for Cycle 1 Year 2, FY2018-2019 and an ODP Webinar scheduled to review the findings with stakeholders on February 27, 2020 from 2:30 PM to 3:30 PM.

DISCUSSION:

The QA&I Annual Statewide Report provides a summary and evaluation of the results of QA&I reviews of Administrative Entities (County Programs), Supports Coordination Organizations (SCOs), and Service Providers during the Cycle 1, Year 2 (C1Y2) evaluation period. This Annual Statewide Report is sorted into geographic regions across the commonwealth and discusses successes and opportunities for systemic quality improvement discovered during QA&I reviews in the following areas:

- Person-Centered Planning and Service Delivery
- Promoting Self-Direction, Choice and Control
- Increasing Community Participation
- Promoting Health, Wellness and Safety
- Supporting People with Complex Needs
- Developing and Supporting Qualified Staff

The [QA&I Annual Statewide Report](#) is located online at the MyODP.org website.

ODP will continue to use information discovered during the QA&I process to (1) Inform its understanding of how well strategies for improvement identified by the Information Sharing and Advisory Committee (ISAC) are working (2) update policies and procedures (3) identify and respond to needs for training and technical assistance, and (4) develop and implement QM Plans and Action Plans where performance improvements are needed statewide and/or specific to a region.

Webinar:

To assist in the dissemination of the QA&I Statewide Report, ODP will be hosting a webinar to discuss the results with stakeholders. This webinar will provide a high-level overview of the QA&I C1Y2 Annual Comprehensive Statewide Report. This report provides a summary and evaluation of the results of QA&I C1Y2 full reviews as well as provides a comparison of QA&I C1Y1 and C1Y2 data. There will be an opportunity to ask questions of ODP after the presentation, so it is highly recommended that participants review the report prior to the webinar.

The webinar will be held February 27, 2020 from 2:30 to 3:30 PM.

Participants may register at the following link: [Quality Assessment and Improvement \(QA&I\) Annual Comprehensive Statewide Report Cycle 1 Year 2 \(C1Y2\)](#)