

Open for Public Comment: Electronic Visit Verification for Personal Care Services ODP Announcement 20-016

AUDIENCE:

All Interested Parties

PURPOSE:

To announce the Electronic Visit Verification (EVV) for Personal Care Services bulletin is available for review and public comment. **Public comment will be accepted until 11:59pm on March 16, 2020.**

DISCUSSION:

The 21st Century Cures Act (Cures Act), mandates that states require EVV use for Medicaid-funded Personal Care Services rendered by a provider.

EVV is a technology solution which electronically verifies the delivery dates and times of home and community-based services using multiple technologies such as telephonic, mobile application and web portal verification inputs to help electronically validate Personal Care Services and prevent fraudulent claims. The Cures Act requires that EVV systems collect and verify the following six items: (1) Type of service provided, (2) Individual receiving the service, (3) Individual providing the service, (4) Date of the service, (5) Location of the service delivered, and (6) Time the service begins and ends.

The draft bulletin applies to the following services funded through Consolidated Waiver, Person/Family Directed Support Waiver, Community Living Waiver, and base-funded services, including services delivered through either of the participant-directed services models:

- Companion
- In-Home and Community Support

- Respite (unlicensed settings only)
- Homemaker.

Under the Adult Autism Waiver, this bulletin applies to providers of the following services:

- Community Support
- Respite (unlicensed settings only)

Personal Care Services provided under the Adult Community Autism Program (ACAP) are subject to EVV.

States are required to implement EVV for Personal Care Services by January 1, 2020. The Department of Human Services requested a Good Faith Effort Exception from the Centers for Medicare and Medicaid Services to extend the effective date for EVV statewide implementation. On December 23, 2019, Pennsylvania received the Good Faith Effort Exemption which allowed additional time for providers to become “EVV ready” without an impact to provider payments. Beginning July 1, 2020, all provider claims for Personal Care Services will be denied when submitted without a matching EVV record.

INSTRUCTIONS FOR COMMENTING:

Comments may be sent in any preferred format via **email** to ODP’s Policy Division at:

RA-odpcomment@pa.gov

If submitting comments by email, please write the following in the subject line:

ODP EVV Bulletin Draft Comments

Comments may also be sent by **postal mail** to:

Office of Developmental Programs-Department of Human Services
Policy Division
Room 510, Health and Welfare Building
625 Forster Street
Harrisburg, Pennsylvania 17120

Persons who require an auxiliary aid or service may submit comments by using the Pennsylvania AT&T Relay Service at (800) 654-5984 (TDD users) or (800) 654-5988 (voice users).

Persons who would like to provide comments verbally may do so by calling the ODP Customer Service Line at 1-888-565-9435.

Comments will be accepted until 11:59pm on March 16, 2020.e you add the full details of your training, event, notification, etc.